

Information Technology Services Division

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To whom it may concern:

Insight Systems is a member of the Deakin University Audio Visual and Video Conferencing supply panel. During the mid-year teaching break (July, 2011), Insight systems installed seven projector room systems, and replaced whiteboards in twenty-seven rooms across all Deakin University locations.

Prior to installation, Insight Systems recommended a number of technological improvements to the standard Deakin Projector room design and worked with the Deakin team to test and demonstrate the new functionality.

Throughout the project, Insight Systems exhibited a high level of proficiency and professionalism, working within very tight timeframes. In particular Insight Systems was able to adapt to schedule changes resulting from installation issues caused by others, and readily accepted additional work requests at late notice.

The Insight Systems installations ran very smoothly and produced excellent outcomes, due in no small part to the level of proactive communications received, and the 'can do' attitude of Insight Systems management and staff.

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